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**GOVERNMENT OF THE PUNJAB**
**PUNJAB WOMEN PROTECTION AUTHORITY**
Near Government Filter Clinic, Wahdat Colony, Wahdat Road Lahore.
Dated: 9th July, 2026

**Subject:** **URGENT DISSEMINATION REQUEST: PUNJAB WOMEN PROTECTION TOLL-FREE HELPLINE**

Kindly refer to the subject cited above.

The Punjab Women Protection Authority (PWPA), established under the **Punjab Protection of Women Against Violence Act, 2016**, is mandated to provide comprehensive protection and support services to women who are survivors of domestic violence and other forms of violence covered under the Act. These services include facilitation of legal remedies, protection and residence orders, rescue and referral, psychosocial counselling, shelter, medical assistance, and coordinated case management to ensure the safety and well-being of survivors.

In accordance with the provisions of the Act, **District Women Protection Centres** are established in each district. Also, **District Women Protection Committees (DWPCs)** have been constituted. They are operational in all districts of Punjab under the chairmanship of the respective Deputy Commissioners. These Committees serve as an important institutional mechanism for promoting inter-departmental coordination and strengthening the district-level response to violence against women.

It is further informed that the PWPA helpline has been upgraded from **1737** to the new **toll-free helpline 0800-01737**, making it more accessible for women seeking protection and assistance.

In view of the foregoing, you are requested to kindly disseminate information regarding the services of the Punjab Women Protection Authority and the new toll-free helpline through all available official communication channels within your district. This may include district offices, attached departments, Assistant Commissioners, local government institutions, public facilitation centres, health and education institutions, social welfare establishments, and other relevant forums to maximise outreach among the general public.

Your active support in creating awareness about the Authority's services will significantly contribute to ensuring that women experiencing domestic violence can access timely protection and support under the Punjab Protection of Women Against Violence Act, 2016.

The Punjab Women Protection Authority looks forward to your continued cooperation in strengthening the women's protection services across the Province.

**(LUBNA NAZIR)**
**DIRECTOR GENERAL**
**PUNJAB WOMEN PROTECTION AUTHORITY**

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## BOARD OF INTERMEDIATE & SECONDARY EDUCATION, GUJRANWALA
## NOTIFICATION NO. 40/26

Contents of the above said Notification issued by Govt. of the Punjab, Punjab Women Protection Authority, Lahore are hereby notified/circulated for the information/ implementation of all concerned for further necessary action please.

*Sd/-*
**S E C R E T A R Y**

**C. C.**

1. The Director (General), Punjab Women Protection Authority, Lahore.
2. Additional Deputy Commissioner (General), Gujranwala/Wazirabad.
3. All the Secretaries, Punjab Boards and Azad Jammu & Kashmir Board, Mirpur.
4. All the Chief Executive Officers/District Education Authorities, Gujranwala, Gujrat, Hafizabad, Mandi Baha-ud-Din, Narowal, & Sialkot.
5. The Director of Education (Secondary &, Colleges), Gujranwala Division, Gujranwala.
6. The District of Information and Public Relations, Gujranwala Division.
7. All the Heads of Schools, Higher Secondary Schools affiliated with this Board.
8. System Analyst (for website and to email all the institutions under the jurisdiction of this Board).
9. Internal Distribution

**Assistant Secretary (Academic)**
Dated:20-07-2026